

PRIVACY POLICY

Introduction

Your privacy is important to Financial Synergy. This Privacy Policy discloses how Financial Synergy collects, protects, uses and shares Personal Information gathered from You on the Website.

Unless the context otherwise requires the capitalised definitions in this Privacy Policy are to have the same meaning as in the Financial Synergy's Terms of Use, which You should read together with this Privacy Policy.

By accessing and using the Website, You consent to the terms of this Privacy Policy and agree to be bound by it and the Terms of Use.

All Personal Information is collected in a fair and non-intrusive manner, with Your voluntary consent. Financial Synergy respects the privacy of users of the Website that may choose to provide Personal Information. Financial Synergy recognises the need for appropriate protections and management of Personal Information that You provide to us. This Privacy Policy will assist You to understand what types of information Financial Synergy may collect, how that information may be used, and with whom the information may be shared.

In an effort to comply with the law, and our commitment to protect Your Personal Information, we provide the following, which discloses our policies that apply in relation to the use of the Website.

What type of information do we collect?

In order to facilitate providing the Services to You, You may be required to provide Financial Synergy with Personal Information on the Website. Personal Information is any information about an identifiable individual. Personal Information may include but is not limited to: identifying information such as name, telephone number and e-mail address. Where the collection of Personal Information is necessary, You will be aware that such information is required because You will have to provide personal details when utilising or enquiring about our services. The Personal Information that You submit is gathered only on a voluntary basis; You may choose not to provide Personal Information which may mean that You are unable to access certain Services.

Cookies Internet Users

In addition to Personal Information, we may use data collection devices such as "cookies" on certain web pages to help analyse our web page flow and measure promotional effectiveness. Cookies are pieces of information a website sends to an individual's hard drive while they are viewing the website. Cookies allow the website to remember important information that will make Your visit to the site more useful. We use cookies to help improve Your future visits.

If You do not wish to receive a cookie or if You wish to set Your browser to warn You each time a cookie is being sent, or if You wish to turn off all cookies, use the options on Your browser to assist You. The Help option on Your browser may assist You in changing Your cookie preferences.

Links to other web sites

This Privacy Policy applies to the collection of Personal Information by Financial Synergy associated with the provision of providing the Website to You and facilitating Your use of the Services.

The Website may contain links to third party web sites for Your convenience and information. Financial Synergy does not control those sites or their privacy practices. We do not endorse or make any representations about third party web sites. The personal data You choose to give to unrelated third parties is not covered by this Privacy Policy. We encourage You to review the privacy policy of any company or web site before submitting Your Personal Information. Some third parties may choose to share their personal data with Financial Synergy; that sharing is governed by that third party's privacy policy.

Our Use of Your Information

We use Your Personal Information to help facilitate and / or initiate the Services You may request. We have tailored the Privacy Policy to adequately inform You of the use of Your Personal Information.

Sharing of Personal Information

We do not sell Personal Information to third parties. Except as described in this privacy policy, Financial will not share Personal Information with a third party, unless it is your request, you consent to such disclosure, or disclosure is required or authorised by law. Financial Synergy reserves the right to disclose Personal Information to a third party if a law, regulation, search warrant, subpoena, or court order legally requires or authorises us to do so.

We may also share Personal Information with authorised third party contractors and their related companies (as defined in the New Zealand Companies Act 1993), employees and agents for our business purposes. We may also share Personal Information for further processing in accordance with the purpose(s) for which the data were originally collected.

All authorised third party contractors are prohibited from using Personal Information for any purpose other than to provide assistance. All authorised third party contractors are required to protect Personal Information disclosed by Financial Synergy and to comply with the general privacy principles described in this Privacy Policy.

Storage, Retention and Accuracy of Personal Information

Financial Synergy will take reasonable steps to ensure that Personal Information is safeguarded against loss, access, use, modification, disclosure or other misuse. All reasonable steps are taken to prevent unauthorised use or disclosure of Your Personal Information.

Financial Synergy will retain Your Personal Information only for as long as necessary to fulfill the purpose(s) for which it was collected and to comply with applicable laws and Your consent to such purpose(s) remains valid after termination of our relationship with You.

Financial Synergy takes all reasonable steps to ensure that Your Personal Information is accurate, up-to-date, complete, relevant and not misleading.

Contact Information

You may contact us to access, or request correction or deletion of Your Personal Information. However, if You have any complaints or any questions relating to this privacy policy, please do not hesitate to contact us on one of the following:

Email us: info@financialsynergy.co.nz

Mail: P.O. Box 106-935, Auckland 1143, New Zealand

Changes to our Privacy Policy

Financial Synergy may change this Privacy Policy at any time by changing or removing existing terms or adding new ones. Changes may take the form of a completely new Privacy Policy. Financial Synergy will advise any changes by posting an update of the Privacy Policy on the Website. Any change Financial Synergy makes applies from the date Financial Synergy posts it on the Website. By using the Website, after the publication of any amended Privacy Policy, You are agreeing to be bound by the new / amended Privacy Policy.

This Privacy Policy was last updated on: 2nd of June 2015